

DT Fraud Conference 2017

“Payments innovation, fraud risk management, cybercrime and the challenge of the post-industrial society”

Tuesday 4th April 2017

Agenda

- 8:30 Registrations – Tea and Coffee
- 9:00 Welcome and introduction – **Chairman - Jon Williams Strategy Director MK2** and Organisers
- 9:15 Speaker 1. – **Mark Cobbett - FFA / UK Cards** - Fraud trends and business / markets update. Analysis and predictions of what next for your fraud and risk management team.
- 10:00 Speaker 2. – Key note speaker – payments company Strategic review of the market, key trends and challenges “Protecting and growing your business through tackling fraud” Global perspectives on the fight against card and payment fraud.
- 10:40 Speaker 3. – **CIFAS** - E and M Commerce – Customer identification, on-line and mobile payments and mobile banking. Mobile / telcos / alternative payments – perspectives on the identity and fraud risks in payments
- 11:20 Tea / coffee break
- 11:40 Speaker 4. – **Jon Williams Strategy Director MK2** Managing Fraud to Grow and Protect Your Business
- 12:20 Speaker 5. – **Kerry Davies – Abatis** Protecting against malware and cyber crime challenges. Latest developments in protecting your business and its assets.
- 13:00 Lunch
- 14:15 Speaker 6. – **Steve Cook – Director of Authentication Sales EMEA Daon** - Biometrics – solutions and opportunities
- 15:00 Speaker 7. – **Mark Grainger – VP Sales Europe – Engage Hub** with an Industry case study on fraud prevention challenges and initiatives. Managing customer relations and multi-channel communications. Working with MBNA to tackle their fraud challenge.
- 15:45 Coffee / tea break
- 16:05 Speaker 8. – **Neil Smith, Regional Head of Issuer Sales and Partnership UK & EMEA Verifi** Cardholder Dispute Resolution - Insight into the innovations of 2017 to resolve and deflect chargebacks upfront before they affect Issuers and Merchants
- 16:45 Speaker 9. - **Steve Bickford – Fraud Prevention Manager & Business Manager UK and Ireland at EVRY** – Tackling the challenges of innovation in transactions, IOT, regulatory changes and making fraud detection, investigating and prevention cost effective for the medium sized banks and card companies.
- 17:30 Conclusions from day 1 – Chairman
- 17:45 to 20:00 Networking Party – Sponsored drinks and canapé event

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Wednesday 5th April 2017

Agenda

- 8:30 Registrations – Tea and Coffee
- 9:00 Welcome
- 9:15 Speaker 10 – Business strategy – new products and services, industry challenges, regulatory impact and the best way forward for profitable business growth
- 10:00 Speaker 11 – **Senior Manager - AI Corporation** – Using artificially intelligent and machine-based learning techniques to prevent fraud latest trends, developments in fraud and risk and innovations in prevention
- 10:40 Speaker 12. – **Keith Groves - MasterCard Europe** - Fraud prevention initiatives and business strategy. What can be done to get best value from the increasing volume of on-line transactions – how to manage risks better. The impact on consumers
- 11:20 Tea / coffee break
- 11:40 Speaker 13 – Criminal and civil law update, recent cases and legal remedies, tackling international crime, data protection etc.
- 12:20 Speaker 14 – **Andrew Churchill - Technology Strategy** A technical update on new products and services and the impact on fraud and risk management – what do you need to know! What should you worry about?
- 13:00 Lunch
- 14:00 Speaker 15 – **Brian Kinch Senior Manager – FICO and Chris Metalle of LTR Enterprises Ltd** Innovation in fraud and risk management solutions, tackling the challenges as a card issuer, acquirer or merchant in building a profitable business
- 14:35 Speaker 16 – **Kieran Hines, Ovum Business Leader** Consumer and business survey data – public perceptions on fraud and risk issues and initiatives to grow business
- 15:10 Speaker 17 – **David Angell – Wordsmith Digital - internet and digital entrepreneur** - Impact of social media on financial transactions and risk management – what should we expect in the next few years and what will be the impact of change?
- 15:50 Tea / Coffee Break
- 16:15 Speaker 18 – **Panel discussion** – what will be the impact of PSD2 on Fraud Risk management? What are the issues to watch in the evolution of Payments Services and Data regulations – panel will include **Jon Williams, Andrew Churchill**
- 17:30 Conclusions and prize draw - Chairman
Conference closes

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*Precise timings and presentation details subject to change at this stage.
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organisers for this conference / future events*